



Ipswich



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## **Announcement: North East Ipswich to get its own Citizens Advice drop in service once a week at Whitton Health Clinic**

**Tuesdays from 9.30 - 12.00 at Whitton Health Clinic**

Responding to local need, Ipswich Citizens Advice is pleased to announce we are piloting a **weekly advice outreach service** for the North East of Ipswich – in the Whitton Health Clinic on Meredith Drive on the junction with Norwich Road.

As well as our base at Tower Street, our Outreach at Hawthorn Drive Surgery and our telephone service on 0300 330 1151 we will now be available at a second site out in the community each week. You can drop any Tuesday morning from 9.30 till 12.00 at **Whitton Health Clinic** where our adviser will be waiting to help. The pilot will run until the end of the year with it being extended subject to funding.

‘The evidence of need for our services in the Whitton area is there,’ says Nicky Willshere, Manager of Ipswich Citizens Advice, ‘so we are really pleased to announce this pilot in the Health Centre to give the advice and help that people need locally. Some people call us the 4<sup>th</sup> emergency service – and we look forward to proving our worth to the people of Whitton.’

We are a registered charity and provide free, confidential and impartial advice on issues affecting people’s lives.

It doesn’t matter who you are or what your situation is, Ipswich Citizens Advice can help you work out your problems:

- Benefits
- Housing
- Work
- Relationships
- Consumer
- Debt and Money
- Pension issues
- Law and Rights

Editors Notes:

1. The advice provided by the Citizens Advice service is free, independent, confidential, and impartial, and available to everyone regardless of race, gender, disability, sexual orientation, religion, age or nationality.
2. Get more information about our service from [Citizensadviceipswich.org.uk](http://Citizensadviceipswich.org.uk)
3. Nelleke van Helfteren, Deputy Manager, Ipswich Citizens Advice,  
[deputymanager@ipswichcab.org.uk](mailto:deputymanager@ipswichcab.org.uk)  
01473 219772 or 07765 534443

The Citizens Advice service comprises a network of local bureaux, all of which are independent charities, the Citizens Advice consumer service and national charity Citizens Advice. Together we help people resolve their money, legal and other problems by providing information and advice and by influencing policymakers. For more see the Citizens Advice website